



FIDUCIARY BOARD

Arizona State Courts Building
1501 West Washington Street, Phoenix, Arizona 85007
Conference Room 109

March 12, 2026
10:00 a.m.

Approved Regular Meeting Minutes

Audio/Video Recording: [Click Here:](#)

MEMBERS ATTENDANCE:

Present:

Hon. Jennifer Perkins-Chair
Elaine Acosta Sweet-Vice Chair
Sheryl Prokop

Telephonically Present:

Teresa Lancaster
Jeanette S. Bloss
Zora Manjencich
Vinay M. Singh
Sharon Yates

Absent:

Brian Williamson
Tiffany A. Poarch

OTHER ATTENDEES:

AOC Staff:

Abby Raddatz
Diana DeDea
Wil Castro
Emanuel Aronbayev
Jared Trebesch
Arnita Oliver
Neysia Howard
Pasquale Fontana
Crystal Jones
Lorraine Brown
Shaun Baland
Dewayne Hayward
Rachel Rowland

Guests:

CALL TO ORDER

Called to Order By:
Time:

Hon. Jennifer Perkins, Chair
10:00 a.m.

1) REVIEW AND APPROVAL OF MINUTES

1-A: Review, discussion, and possible action regarding adopting the regular session recording and written minutes of the meeting held on January 8, 2026.

Video Time: 00:02:41

Individual Addressing the Board:

Hon. Jennifer Perkins-Chair

Discussion: None

Motion: Accept the regular recording and written minutes of the meeting held on January 8, 2026.

Motion Proposals: First Elaine Acosta Sweet
Second Vinay Singh

Motion Results: Pass 8-0-0-2

2) PENDING COMPLAINTS

2-A: Update regarding pending complaints

Video Time: 00:03:13

Individual Addressing the Board:

Jared Trebesch

Discussion: As of February 24, 2026, there are *49 open complaints.

Note: *Complaints are open until a finding of probable cause is entered. The total open complaints represent complaints under investigation.

Request of staff, we're going to move to item 2:D

2-D: Review, discussion, and possible action regarding Complaint nos. 24-0032, 24-0033, 24-0034, 24-0035, involving license holders, Bogutz & Gordon, P.C., Teresa Lancaster, Craig Wisnom, and Jacquelyn Mingle.

Video Time: 00:03:51

Individual Addressing the Board:

Crystal Jones

Discussion: It is recommended that the Board accept the finding of the Probable Cause Evaluator and enter a finding that Bogutz & Gordon, P.C.; Teresa Lancaster; Craig Wisnom; and Jacquelyne Mingle have not committed the alleged act(s) of misconduct as detailed in the Investigation Summary in Complaint Numbers 24-0032, 24-0033, 24-0034 and 24-0035.

It is further recommended that the Board dismiss Complaint Numbers 24-0032, 24-0033, 24-0034 and 24-0035, with prejudice.

Motion: Accept staff’s recommendation.

Motion Proposals: First Janette S. Bloss
Second Sheryl Prokop

Motion Results: Pass 3-2-2-1-2

Recusals: Teresa Lancaster

7-A: Consideration of Ethical Parameters for Fiduciary Professional Conduct.

Video Time: 00:11:00

Individual Addressing the Board:

Wil Castro

Discussion: None

Motion: Move to enter executive session for advice of counsel

Motion Proposals: First Hon. Jennifer Perkins-Chair
Second Elaine Acosta Sweet – Vice Chair

Motion Results: Pass

ENTERED THE EXECUTIVE SESSION AT 10:13 A.M.

EXITED EXECUTIE SESSION AND ENTERED PUBLIC SESSON AT 10:25 A.M.

Discussion: The Board recommends deferring for further consideration of this agenda item to a future meeting when Counsel can be present.

Motion: Accept staff’s recommendation to defer until future meeting.

Motion Proposals: First Elaine Acosta Sweet-Vice
Second Zora Manjencich

Motion Results: Pass 8-0-0-0-2

2-B: Review, discussion, and possible action regarding Complaint No. 24-0019 involving license holder, Fiduciary Solutions, LLC.

Video Time: 00:15:52

Individual Addressing the Board:

Lorraine Brown

Discussion: It is recommended that the Board accept the finding of the Probable Cause Evaluator and enter a finding Fiduciary Solutions, LLC has not committed the alleged act(s) of misconduct as detailed in the Investigation Summary in Complaint Number 24-0019.

It is further recommended that the Board determine that no acts of misconduct or violation occurred and no discipline is warranted. However, the fiduciary's actions need modification or elimination, thus it is recommended that the Board issue an Advisory Letter pursuant to subsection ("ACJA") § 7-201 (D)(5)(c)(1)(g) to include the language that appears in the recommendations to the Fiduciary Board page of the Investigation Summary.

Motion: Accept staff's recommendation.

Motion Proposals: First Vinay Singh
Second Teresa Lancaster

Motion Results: Pass 8-0-0-2

2-C: Review, discussion, and possible action regarding Complaint Nos. 24-0024 and 24-0025 involving license holders, Sterling Case Management & Fiduciaries of Arizona, LLC and Martelle Olsen.

Video Time: 00:18:05

Individual Addressing the Board:

Shaun Baland

Discussion: It is recommended that the Board accept the finding of the Probable Cause Evaluator and enter a finding that Sterling Case Management & Fiduciaries of Arizona, LLC, and Martelle Olsen have not committed the alleged act(s) of misconduct, as to Allegations 1 and 2, as detailed in the Investigation Summary in Complaint Numbers 24-0024 and 24-0025.

It is further recommended that the Board dismiss Complaint Nos.24-0024 and 24-0025, with prejudice.

Motion: Accept staff's recommendation.

Motion Proposals: First Elaine Acosta Sweet – Vice Chair

Motion Results: Second Sharon Yates
Pass 8-0-0-0-2

2-E: *Review, discussion, and possible action regarding Complaint No. 25-0008 involving license holder Alex Harris.*

Video Time: 00:19:49

Individual Addressing the Board: Crystal Jones

Discussion: It is recommended that the Board adopt the Findings of Fact in Exhibit A as the Findings of Fact in this matter.

It is further recommended that the Board adopts the Conclusions of Law in Exhibit A as Conclusions of Law in this matter.

It is further recommended that the Board, having adopted the above-referenced findings and conclusions, order the following disciplinary sanction in Complaint No. 25-0008.

- a. Issue a Censure to Alex Harris's fiduciary license, pursuant to ACJA §7-201(H)(24)(a)(6)(b).

Motion: Accept staff's recommendation.

Motion Proposals: First Sheryl Prokop
Second Vinay Singh
Motion Results: Pass 8-0-0-0-2

2-F: *Review, discussion, and possible action regarding Complaint Nos. 25-0021, 25-0022, 25-0023, 25-0024 involving license holders, Maricopa County Public Fiduciary, Heidi Ernst, Tiffany Covington, and Carla Truman.*

Video Time: 00:21:45

Individual Addressing the Board: Rachel Rowland

Discussion: It is recommended the Board accept the finding of the Probable Cause Evaluator and enter a finding that the Maricopa County Public Fiduciary, Designated Principal Heidi Ernst, and fiduciaries, Tiffany Covington and Carla Truman have not committed the alleged act(s) of misconduct as detailed in the Investigation Summary in Complaint Numbers 25-0021, 25-0022, 25-0023 and 25-0024.

It is further recommended that the Board dismiss Complaints Numbers 25-0021, 25-0022, 25-0023 and 25-0024, with prejudice.

Motion: Accept staff's recommendation.

Motion Proposals: First Teresa Lancaster
Second Zora Manjencich

Motion Results: Pass 7-0-0-1-2

Recusals: Vinay Singh

3) PENDING COMPLIANCE AUDITS

3-A: *Update regarding pending compliance audits.*

Video Time: 00:23:52

Individual Addressing the Board: Jared Trebesch

Discussion: As of February 24, 2026, there are *2 open compliance audits pending completion/final reports*

Note: *Working papers associated with the compliance audit maintained by division staff are not public records and are not subject to disclosure. Upon completion of an audit the final report issued to the affected party is a public record subject to public inspection. Final reports that result in corrective action are posted to the program webpage at <https://www.azcourts.gov/cld/Fiduciary-Licensing-Program/Compliance-Audit>.

4) INITIAL LICENSURE AND ELIGIBILITY

4-A: *Review, discussion, and possible action regarding the following applications for initial individual and/or business licensure:*

1. *Emma Blythe Davisson*
2. *Maureen Sullivan*
3. *Walsma & Rodriguez, P.C.*
4. *Virgina Johnson*
5. *Ramon Franco*
6. *Jordan Young*

Video Time: 00:24:24

Individual Addressing the Board: Emanuel Aronbayev

Discussion: It is recommended the Board grant initial fiduciary licensure to:
1. Emma Blythe Davisson
2. Maureen Sullivan

Motion: Accept staff's recommendation.

Motion Proposals: First Vinay Singh
Second Sharon Yates

Motion Results: Pass 8-0-0-0-2

Individual Addressing the Board: Emanuel Aronbayev

Discussion: The division recommends initial fiduciary licensure be granted to Walsma & Rodriguez, P.C.

Motion: Accept staff's recommendation.

Motion Proposals: First Sharon Yates
Second Elaine Acosta Sweet - Vice Chair

Motion Results: Pass 8-0-0-0-2

Individual Addressing the Board: Emanuel Aronbayev

Discussion: The Division recommends the Board grant initial fiduciary licensure to Virginia Johnson.

Motion: Accept staff's recommendation.

Motion Proposals: First Elaine Acosta Sweet – Vice Chair
Second Sheryl Prokop

Motion Results: Pass 7-0-0-1-2

Recusals: Vinay Singh

Individual Addressing the Board: Emanuel Aronbayev

Discussion: The Division recommends the Board grant initial fiduciary licensure to Ramon Franco.

Motion: Accept staff's recommendation.

Motion Proposals: First Jeanette S. Bloss
Second Teresa Lancaster

Motion Results: Pass 7-0-0-1-2

Recusals: Vinay Singh

Individual Addressing the Board: Emanuel Aronbayev

Discussion: The Division recommends the Board grant initial fiduciary licensure to Jordon Young.

Motion: Accept staff's recommendation.

Motion Proposals: First Teresa Lancaster

Second Vinay Singh

Motion Results: Pass 8-0-0-0-2

5) RENEWAL LICENSURE AND APPLICATIONS

5-A: Review, discussion, and possible action regarding the following application for renewal of individual and/or business entity licensure:

1. *Apache County Public Fiduciary*
2. *Leigh Bernstein*
3. *Devin Brown*
4. *Susan Cooper*
5. *Elite Fiduciary Services, LLC*
6. *Elizabeth Friman*
7. *Nicole Jensen*
8. *Hesli Quihui*
9. *Reliance Fiduciary, LLC*
10. *Mark Rubin*
11. *Southern Arizona Fiduciary Services, LLC*
12. *Best Interest Fiduciary Services, LLC*
13. *Jennifer Lee Smith*
14. *Jennifer Kramer*
15. *Stephanie Hollander*
16. *Stephanie McCollum*
17. *Giovani Maytorena*
18. *DSP Fiduciary Services*
19. *Deborah Primock*
20. *Sterling Case Management & Fiduciaries of Arizona*
21. *Martelle Olsen*
22. *Scottsdale Fiduciary Services, LLC*
23. *Kyndall Yates*
24. *The Families Advocate, LLC*
25. *Heather Bull*
26. *Deborah Gilliland*
27. *Jenna Einmo*
28. *Stephanie Smith*
29. *Amanda Goldstein-Klokov*
30. *Dora Pedrego*
31. *Katherine Trojahn*
32. *Linda Kohl*
33. *Lindsay Brown*
34. *Julee Pierson*
35. *Sarah Crotty*
36. *Denice Shepherd*
37. *Bogutz & Gordon, P.C.*
38. *William Jenney*
39. *Ana Perez-Arrieta*
40. *East Valley Fiduciary Services, Inc.*
41. *Michael Bogle*
42. *Paul Borlaug*
43. *Patrick Moore*
44. *Next Steps for Families, LLC*
45. *Leslie Mann-Damon*
46. *Custom Care & Financial Solutions, LLC*
47. *Philip DeVico*
48. *Maricopa County Public Fiduciary*
49. *Heidi Ernst*
50. *Lydia Pedrego*
51. *Sean Thrash*
52. *Tara Lowman-Rojas*
53. *Tiffany Covington*
54. *Vinay Singh*

Video Time 00:34:15

Individual Addressing the Board:

Emanuel Aronbayev

Discussion: It is recommended that renewal of standard licensure be granted to the following license holders for the 2024-2026 renewal cycle.

1. *Apache County Public Fiduciary*
2. *Leigh Bernstein*
3. *Devin Brown*
4. *Susan Cooper*
5. *Elite Fiduciary Services, LLC*
6. *Elizabeth Friman*
7. *Nicole Jensen*
8. *Hesli Quihui*
9. *Reliance Fiduciary, LLC*
10. *Mark Rubin*
11. *Southern Arizona Fiduciary Services, LLC*
12. *Best Interest Fiduciary Services, LLC*
13. *Jennifer Lee Smith*

Motion: Accept staff's recommendation.

Motion Proposals: First Sheryl Prokop
Second Vinay Singh

Motion Results: Pass 8-0-0-2

Individual Addressing the Board:

Emanuel Aronbayev

Discussion: The Division recommends approval for renewal of standard licensure granted to Jennifer Kramer for the 2024-2026 renewal cycle.

Motion: Accept staff's recommendation.

Motion Proposals: First Elaine Acosta Sweet - Vice Chair
Second Teresa Lancaster

Motion Results: Pass 8-0-0-2

Individual Addressing the Board:

Shaun Baland

Discussion: The Division recommends that renewal of standard licensure be granted to Stephanie Hollander for the 2024–2026 renewal cycle.

Motion: Accept staff's recommendation.

Motion Proposals: First Teresa Lancaster
Second Vinay Singh

Motion Results: Pass 8-0-0-0-2

Individual Addressing the Board: Lorraine Brown

Discussion: The Division recommends approval of Stephanie McCollum’s fiduciary license renewal for the 2024–2026 cycle.

Motion: Accept staff’s recommendation.

Motion Proposals: First Teresa Lancaster
Second Elaine Acosta Sweet – Vice Chair

Motion Results: Pass 8-0-0-0-2

Individual Addressing the Board: Emanuel Aronbayev

Discussion: The Division recommends approval for renewal of standard licensure be granted to Giovani Maytorena with non-disclosure language for the 2024-2026 renewal cycle.

Motion: Accept staff’s recommendation.

Motion Proposals: First Elaine Acosta Sweet- Vice Chair
Second Teresa Lancaster

Motion Results: Pass 8-0-0-0-2

Individual Addressing the Board: Crystal Jones

Discussion: The Division has not found any additional negative history in the course of their investigation and recommends approval for renewal of business licensure be granted to DSP Fiduciary Services along with its designated principal Deborah Primock for the 2024-2026 renewal period.

Motion: Accept staff’s recommendation.

Motion Proposals: First Elaine Acosta Sweet-Vice Chair
Second Sheryl Prokop

Motion Results: Pass 8-0-0-0-2

Individual Addressing the Board: Emanuel Aronbayev

Discussion: The Division has not found any additional negative history in the course of their investigation and recommends approval for renewal of business licensure be granted to Sterling Case Management & Fiduciaries of Arizona, LLC along with its’ designated principal Martelle Olsen for the 2024-2026 renewal period.

Motion: Accept staff’s recommendation.

Motion Proposals: First Jeanette S. Bloss
Second Teresa Lancaster
Motion Results: Pass 8-0-0-0-2

Individual Addressing the Board: Crystal Jones

Discussion: The Division recommends approval for the renewal of business licensure be granted to Scottsdale Fiduciary Service, LLC. As well as approval of the designated principal's Kyndal Yates individual application for the 2024-2026 renewal cycle.

Motion: Accept staff's recommendation.

Motion Proposals: First Teresa Lancaster
Second Sheryl Prokop
Motion Results: Pass 8-0-0-0-2

Individual Addressing the Board: Emanuel Aronbayev

Discussion: The Division recommends approval for renewal of fiduciary licensure be granted to The Families Advocates, LLC and its designated principal Heather Bull for the 2024-2026 renewal cycle. The Division would also like to recommend that renewal of Fiduciary licensures be granted to the following fiduciaries employed by The Families Advocate, LLC for the 2024-2026 renewal period:

- Deborah Gilliland
- Jenna Einmo
- Stephanie Smith

Motion: Accept staff's recommendation.

Motion Proposals: First Jeanette S. Bloss
Second Vinay Singh
Motion Results: Pass 7-0-0-1-2

Individual Addressing the Board: Shaun Baland

Discussion: The Division recommends approval for the renewal of standard licensure be granted to Amanda Goldstein-Klokov for the 2024-2026 renewal cycle.

Motion: Accept staff's recommendation.

Motion Proposals: First Jeanette S. Bloss
Second Sharon Yates

Motion Results: Pass 7-0-0-1-2
Recusals: Vinay Singh

Individual Addressing the Board: Crystal Jones

Discussion: The Division has not found any negative history in the course of their investigation and recommends approval for renewal of fiduciary licensure for Dora Pedrego for the 2024-2026 renewal period.

Motion: Accept staff's recommendation.

Motion Proposals: First Elaine Acosta Sweet
Second Sharon Yates

Motion Results: Pass 7-0-0-1-2
Recusals: Vinay Singh

Individual Addressing the Board: Shaun Baland

Discussion: The Division recommends approval for renewal of standard licensure be granted to Katherine Trojahn for the 2024-2026 renewal cycle.

Motion: Accept staff's recommendation.

Motion Proposals: First Sheryl Prokop
Second Elaine Acosta Sweet

Motion Results: Pass 8-0-0-0-2

Individual Addressing the Board: Crystal Jones

Discussion: Division staff recommends approval of renewal of standard licensure for Linda Kohl for the 2024–2026 renewal cycle.

Motion: Accept staff's recommendation.

Motion Proposals: First Jeanette S. Bloss
Second Teresa Lancaster

Motion Results: Pass 8-0-0-0-2

Individual Addressing the Board: Shaun Baland

Discussion: The Division recommends that renewal of standard licensure be granted to Lindsay Brown for the 2024–2026 renewal cycle.

Motion: Accept staff's recommendation.

Motion Proposals: First Sheryl Prokop
Second Vinay Singh

Motion Results: Pass 8-0-0-0-2

Individual Addressing the Board: Emanuel Aronbayev

Discussion: The Division recommends approval for renewal of standard licensure be granted to Julee Pierson for the 2024-2026 renewal cycle.

Motion: Accept staff's recommendation.

Motion Proposals: First Elaine Acosta Sweet
Second Zora Manjencich

Motion Results: Pass 8-0-0-0-2

Individual Addressing the Board: Crystal Jones

Discussion: The Division has not found any additional negative history in the course of their investigation and recommends approval for renewal of individual licensure be granted to Denice Shepherd and Sarah Crotty for the 2024-2026 periods.

Motion: Accept staff's recommendation.

Motion Proposals: First Zora Manjencich
Second Teresa Lancaster

Motion Results: Pass 8-0-0-0-2

Individual Addressing the Board: Shaun Baland

Discussion: The Division recommends approval for renewal of business licensure be granted to Bogutz & Gordon, P.C. along with approval with the following individually licensed fiduciaries for the 2024-2026 renewal cycle.

- Ana Perez-Arrieta
- William Jenney

Motion: Accept staff's recommendation.

Motion Proposals: First Sheryl Prokop
Second Jeanette S. Bloss

Motion Results: Pass 7-0-0-1-2

Recusals: Teresa Lancaster

Individual Addressing the Board: Lorraine Brown

Discussion: Based on the information reviewed, the Division recommends approval of business licensure renewal for East Valley Fiduciary Services, Inc. and approval of standard individual licensure renewal for Michael Bogle for the 2018–2020, 2020–2022, 2022–2024, and 2024–2026 renewal periods.

The Division further recommends renewal of standard individual licensure for Paul Borlaug and Patrick Moore for the 2024–2026 renewal period.

Motion: Accept staff’s recommendation.

Motion Proposals: First Vinay Singh
Second Jeanette S. Bloss

Motion Results: Pass 8-0-0-0-2

Individual Addressing the Board: Emanuel Aronabayev

Discussion: The Division recommends approval of standard business licensure renewal for Next Steps for Families, LLC for the 2022–2024 and 2024–2026 renewal cycles, and approval of standard individual licensure renewal for Leslie Mann-Damon for the 2016–2018, 2018–2020, 2020–2022, 2022–2024, and 2024–2026 renewal cycles.

Motion: Accept staff’s recommendation.

Motion Proposals: First Elaine Acosta Sweet - Vice Chair
Second Teresa Lancaster

Motion Results: Pass 8-0-0-0-2

Individual Addressing the Board: Emanuel Aronabayev

Discussion: The Division recommends approval of business licensure renewal for Custom Care & Financial Solutions, LLC for the 2022–2024 and 2024–2026 renewal cycles, and approval of individual licensure renewal for designated principal Philip Dovico for the 2016–2018, 2018–2020, 2020–2022, 2022–2024, and 2024–2026 renewal cycles.

Motion: Accept staff’s recommendation.

Motion Proposals: First Sheryl Prokop
Second Vinay Singh

Motion Results: Pass 8-0-0-0-2

Individual Addressing the Board: Emanuel Aronabayev

Discussion: The Division recommends approval for renewal of business licensure be granted to Maricopa County Public Fiduciary for the 2022-2024 and 2024-2026 renewal cycles along with its’ designated principal Heidi Ernst for the 2024-2026 period. The Division would further recommend the approval of their individually licensed fiduciaries for the 2024-2026 renewal cycle listed below:

- Sean Thrash
- Tara Lowman-Rojas
- Tiffany Covington
- Vinay Singh

Motion: Accept staff's recommendation

Motion Proposals: First Sheryl Prokop
Second Elaine Acosta Sweet

Motion Results: Pass 7-0-0-1-2

Recusals: Vinay Singh

6) LICENSURE AND ELIGIBILITY

6-A: *Review, discussion, and possible action regarding voluntary surrender request received from the following license holder:*

1. Mark Ralles

Video Time: 01:20:44

Individual Addressing the Board: Emanuel Aronbayev

Discussion: It is recommended the Board accept the request of Mark Ralles to voluntarily surrender both his individual and business fiduciary licensure.

Motion: Accept staff's recommendation.

Motion Proposals: First Jeanette S. Bloss
Second Teresa Lancaster

Motion Results: Pass 8-0-0-0-2

Note:

Revisiting this Agenda item per staff.

7-A: *Consideration of Ethical Parameters for Fiduciary Professional Conduct.*

Video Time: 00:11:00

Individual Addressing the Board: Wil Castro

Discussion: None

Motion: Move to enter executive session for advice of counsel

Motion Proposals: First Hon. Jennifer Perkins-Chair
Second Sheryl Prokop
Motion Results: Pass

ENTERED THE EXECUTIVE SESSION AT 11:33 A.M.

EXITED EXECUTIVE SESSION AND ENTERED PUBLIC SESSION AT 11:49 A.M.

Discussion: The Board recommends deferring for consideration forming a work group regarding fiduciary ethics hotline/advisory committed prior to the next meeting subject to advice from counsel on the question regarding membership parameters.

7) ADMINISTRATIVE ITEMS

7-B: Division Updates

Video Time: 01:29:00

Individual Addressing the Board: Wil Castro/Abby Raddatz

Discussion: The staff continues processing the remaining backlog of approximately 27 renewal applications for the next meeting. Staff are to provide update at the next meeting regarding the status of the new 7-201 and 7-202 code sections and their effective dates.

CALL TO PUBLIC

Individual Addressing the Board:

- Julie Rudnick
- Bill Chalmers

ADJOURNMENT

Motion: The meeting was adjourned by Chair

Time: 12:06 p.m.

Initials: AO